Confronting Leadership Challenges
One Conversation At A Time

Saturday, November 11, 2017, Noon – 13:45
Louisiana Ballroom, Loews Hotel, New Orleans, Louisiana, USA

11:30 a.m.  Light Lunch
12:00 p.m.  Welcome and Introduction
Hugh Taylor, AC, MD, President, International Council of Ophthalmology
12:10 Leadership Happens One Conversation At A Time
Jon Rivas, Master Facilitator, Fierce Conversations Inc.
Questions and Answers
12:30 Discussion
- Do you regularly ask your team to share their key issues with you?
- What are the best ways to lead your team to own their actions and outcomes once a problem has been identified?
- When and how should you say “no”?
- Is it necessary to sometimes transform the way you speak, the way you ask and the way you listen?
12:55 Specific Leadership Challenges in Ophthalmology
Dr. Liana Ventura, President, Fundação Altino Ventura, Brazil & President, Pan-American Ophthalmology Foundation
Questions and Answers
1:15 Discussion
- What does it really mean to be an “agent for positive change”?
- How can a difficult conversation lead to a more productive and enriching work environment?
- How can leadership best be provided in times of crisis?
1:40 Summary
Professor Taylor