



ICO World Ophthalmology Roundtable on Leadership Development (WORLD)

Confronting Leadership Challenges One Conversation At A Time

Saturday, November 11, 2017, Noon – 13:45
Louisiana Ballroom, Loews Hotel, New Orleans, Louisiana, USA

11:30 a.m. Light Lunch

12:00 p.m. **Welcome and Introduction**

Hugh Taylor, AC, MD, President, International Council of Ophthalmology

12:10 **Leadership Happens One Conversation At A Time**

Jon Rivas, Master Facilitator, Fierce Conversations Inc.

Questions and Answers

12:30 **Discussion**

- Do you regularly ask your team to share their key issues with you?
- What are the best ways to lead your team to own their actions and outcomes once a problem has been identified?
- When and how should you say “no”?
- Is it necessary to sometimes transform the way you speak, the way you ask and the way you listen?

12:55 **Specific Leadership Challenges in Ophthalmology**

Dr. Liana Ventura, President, Fundação Altino Ventura, Brazil & President, Pan-American Ophthalmology Foundation

Questions and Answers

1:15 **Discussion**

- What does it really mean to be an “agent for positive change”?
- How can a difficult conversation lead to a more productive and enriching work environment?
- How can leadership best be provided in times of crisis?

1:40 **Summary**

Professor Taylor